

# GOVERNMENT OF TELANGANA STATE, TRANSPORT DEPARTMENT

4th Floor, Transport Bhavan, RTA Compound, Somajiguda, Hyderabad-500082

Telangana State, Phone:040-23321282; Email Id.:tc@tstransport.in

## REQUEST FOR PROPOSAL

### 'Service Provider' for 'Telangana SHE-TAXI' in Telangana State

Transport Department, Government of Telangana State, intends to launch 24/7 Technology Enabled Safe, Responsible and Reliable 'Women-Only' Taxi Service with Women Drivers, Explicitly Designed and Developed to Safeguard the Safety of Women Travelers in Telangana State. The Government of Telangana State wishes to launch 'Telangana SHE-TAXI' on 'World Women's Day' on 8th March 2015. The Government of Telangana State will soon select about 50 women drivers or more and train them thoroughly, facilitate the selection and procurement of suitable vehicles for them, facilitate the tie-up with Bank for financing the vehicles and also provide 35% subsidy for eligible women drivers.

Transport Department, Government of Telangana State, invites 'Request for Proposal' (RFP) from the organizations with proven track record in 'Fleet Management with GPS based Safety & Security Monitoring Systems and 24/7 Call Centre / Help Line Management' for the selection of 'Service Provider' for Operations & Management (O&M) of 'Telangana SHE-TAXI' in Telangana State, for a period of 5 Years.

The selected 'Service Provider' is required to provide O&M of 'Telangana SHE-TAXI', which includes Business Development for the Beneficiaries, GPS based Fleet Management, 24/7 Call Centre / Helpline Management and Online Monitoring Services for the Safety & Security of Women Commuters and Drivers.

The bidding entity should meet the following eligibility criteria to qualify for the selection of 'Service Provider' for the O&M of 'Telangana SHE-TAXI'.

1. The Bidder should have relevant 'Operations & Management' experience in 'Fleet Management' with GPS based Safety & Security Monitoring Systems, at least for a period of not less than one year.
2. The Bidder should have relevant 'Operations & Management' experience in '24/7 Call Centre / Helpline Management', at least for a period of not less than one year.

Subsequent Technical, Business & Financial Proposal Evaluation shall be carried out as per the terms and conditions laid down in RFP Document. Please visit Telangana State Transport Department **Website: [www.transport.telangana.gov.in](http://www.transport.telangana.gov.in)** for RFP Document. Qualified Organizations with proven track record in executing and implementing similar projects can download the 'RFP' document from **11.02.2015 onwards** from the above mentioned website. The RFP Document duly filled-in with required documentation should reach the Commissioner, Transport Department, Government of Telangana State, **before 4.00 P.M., on or before 18.02.2015.**

**Sd./- Sri Sandeep Kumar Sultania, IAS.**  
**Transport Commissioner, Government of Telangana State.**