

Press Note

The RTA Chatbot of Transport Department based on Artificial Intelligence, developed with the help of ITE& C Dept. has been chosen for Excellence Award. Sri M.R.M. Rao, IAS, Transport Commissioner, Telangana received the award today virtually i.e. on 26-08-2020 in the Digital Technology Sabha conducted by Indian Express.

The basic objective of the Chatbot is to assist the user in availing various services like License, Registration and Grievances.

Speaking on the occasion, he informed that the Chatbot will provide the above services on Mobile phones also and it is user friendly. The Chatbot answers the queries promptly about the procedures relating to the Licenses and Registrations and all Transport Department transactions. The Transport Department is trying to ensure presence less and contactless services to the Citizens of Telangana with the help of FEST (Friendly Electronic Services of Transport Department) RTA online services.

Due to Technical reasons, the Chatbot is being hosted in another server in a few days and would be available for use thereafter.

The image shows a virtual award ceremony slide with a red and orange sunburst background. On the left, logos for Dell and Intel are displayed above the text "PRESENTS DIGITAL Technology Sabha EXCELLENCE AWARDS An Express Group Initiative 25th-28th AUGUST 2020 VIRTUAL CONFERENCE". On the right, the text reads "Winner Government of Telangana" and "Category Artificial Intelligence". The Express Computer logo is in the top right corner. A vertical sidebar on the right contains four video thumbnails: a grey placeholder, a woman, another grey placeholder, and a man in a blue shirt.



Sri M.R.M.Rao, IAS received the Excellence award through Webinar from Indian Express